



## Iridium GO! Quick Guide

### **Install the Iridium GO! app**

On your smartphone, install the Iridium GO! app. You can download the app from the Apple Store or Google Play store

**\*\*\*Please allow the Iridium Go! app to have permission for the microphone. It allows you to hear the speaker on your phone.**

### **Connecting to WIFI**

Your smartphone or tablet device **MUST** be connected via WiFi to Iridium GO! (ex."Iridium-06088") in order for the Iridium GO! Application to login successfully and operate. Please check the Wireless Network Settings on your smartphone or tablet as they may have changed to another WiFi network (such as your home or office WiFi).

### **Login**

To log in to the Iridium GO! application, press the "Login" button located at the bottom of the application home screen to enter your user name and password. The Iridium GO! Application provides a default user name of "guest" with a password of "guest" (both the user name and password are case sensitive).

### **How to place a call**

1. Go outside and stand with a clear view of the sky. No trees or buildings obstructing the view. Fully extend the antenna upwards. To turn on your Iridium Go, press and hold the power button until the light on the screen turns on.
2. Join the Iridium WIFI on your smartphone, by default there is not a password. Open the Iridium GO! app and log in with the default username "guest" and default password "guest".
3. Once you have signal over 3 bars, tap on the call icon to dial a number and place a call. The prefix "+" by default is entered for you so that you only need to enter the rest of the number in the format , dial **00 or + > the country code > phone number**.  
*For example: 1-941-955-1020*

### **Calling To the Satellite Phone**

- To call the sat phone directly from a landline/cell phone, dial : **011 > Satellite Phone Number**  
*For example : 011 8816 1234 5678 (non US/Canada-based phones should use the international dialing prefix 00 instead of 011)*

**\*\*\*Calling a sat phone directly is free for the sat phone user but VERY expensive for the caller, who may be billed up to \$12/min.**

- To call the sat phone using the 2-Stage service, dial : **1 (480) 768-2500, wait for the voice prompt, enter the 12-digit satellite phone number**. The system will connect the call for you.

**\*\*\*Using the 2-stage service, the caller will only be charged for a standard US call and the minutes will be debited from the sat phone's plan.**

### **Sending a Text Message to the GO!**

1. Select "**Menu**" > "**Messages**" > "**Create Message**". Type your message (maximum 160 characters).
2. To send the text, select "**Options**" > "**Send**" > "**Add**". You can select a stored phonebook number or enter a new number. Make sure to use the format **00 > Country Code > Area Code > Phone Number**.  
*For example: 00 1 941 955 1020 (No dashes or spaces)*
3. The screen will display "Message Sent" if the message was sent successfully.

### **Sending and receiving email :**

**\*\*\*You must create a free Iridium account. This will be used to access data on your Iridium GO!**  
**Go to the link : <https://www.iridium.com/Iridium-Mail-and-Web-Registration.aspx>**

1. On your smartphone, download the Iridium Mail app. You can download the app from the Apple Store or Google Play store.
2. Join any WIFI. Open the Iridium Mail App.
3. Tap on the connection and tap to check the connection status. Tap again to connect or wait for strong signal first.
4. Once connected, tap the "Back" option. Open mail.
5. On the bottom left hand corner, tap the icon box with the arrow pointing up, then tap "Send / Receive".
6. Once all mail is sent and received, go back to connection option and tap disconnect.

**Keep away from water.  
Water may damage Iridium GO!**



**\*\*\*PLEASE RECYCLE & RETURN  
BOOKLET WITH YOUR RENTAL  
TO OUR OFFICE AFTER USE\*\*\***

**RETURN YOUR RENTAL :**

Satellite Phone Store  
Attn: Rental Returns

*Florida Office*  
1414 S. Tamiami Trail  
Sarasota, FL 34239 USA

*Alaska Office*  
1231 West Northern Lights Blvd, Ste. 202  
Anchorage, Alaska 99503 USA

*California Office*  
2830 Shelter Island Dr.  
San Diego, CA 92106

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**Thank you for choosing [SatellitePhoneStore.com/](http://SatellitePhoneStore.com/)**

