



Satellite
PhoneStore.com
+1.877.943.6383

Iridium 9555 Quick Guide

Getting Started

1. Go outside to an area with a clear view of the sky. No trees or buildings obstructing your line of sight.
2. Fully extend the antenna upwards.
3. To turn on your phone, press and hold down the power button on top until the phone beeps once and turns on.
4. The phone will search for a signal. It may take a few minutes. Once the screen says "Registered" you're ready to make & receive calls.

***** IMPORTANT : To confirm that the phone works properly, you must make a free test call to 00 1 480 752 5105 *****

Calling From the Satellite Phone

- To call a landline/cell phone, dial : **00 > Country Code > Area Code > Phone Number**
For example : 00 1 941 955 1020 (Do not include dashes or spaces)
- To call satellite phone to satellite phone, dial : **00 > Satellite Phone Number**
For example : 00 8816 1234 5678 (Do not include dashes or spaces)

***** You will first hear a series of beeps as the phone contacts the satellite before the call is connected.**

***** The "00" prefix is the same as a "+". If your phone is set to have the "+" pop up in front of the number automatically, omit the "00".**

Calling To the Satellite Phone

- To call the sat phone directly from a landline/cell phone, dial : **011 > Satellite Phone Number**
For example : 011 8816 1234 5678 (non US/Canada-based phones should use the international dialing prefix 00 instead of 011)

*****Calling a sat phone directly is free for the sat phone user but VERY expensive for the caller, who may be billed up to \$12/min.**

- To call the sat phone using the 2-Stage service, dial : **1 (480) 768-2500, wait for the voice prompt, enter the 12-digit satellite phone number.** The system will connect the call for you.

*****Using the 2-stage service, the caller will only be charged for a standard US call and the minutes will be debited from the sat phone's plan.**

Checking Voicemail

1. Select "**Menu**" > "**Voicemail**" > "**Call Voicemail**" through the phone's on-screen menu.
2. When prompted, enter your 12 digit satellite phone number.
3. When you hear the greeting, "You have reached mailbox...", interrupt this by pressing the star key (*).
4. Then enter your voicemail password, which is the last 7 digits of your satellite phone number.

Sending a Text Message From the Satellite Phone

Sending a Text to a Cell Phone

1. Select "**Menu**" > "**Messages**" > "**Create Message**". Type your message (maximum 160 characters).
2. To send the text, select "**Options**" > "**Send**" > "**Add**". You can select a stored phonebook number or enter a new number. Make sure to use the format **00 > Country Code > Area Code > Phone Number**.
For example: 00 1 941 955 1020 (No dashes or spaces)
3. The screen will display "Message Sent" if the message was sent successfully.

Sending a Text to an Email Address

1. Compose your text starting with the email address, followed by a space, then the rest of the message.
For example: "email@domain.com having a great time!" (maximum 160 characters including the email address)
2. When you select "Send" and it prompts you for a destination number, enter 00*2 then press "OK".
3. The screen will display "Message Sent" if the message was sent successfully.

Sending a Text Message to the Satellite Phone

Sending a Text from an Email Address

Send an email to the satellite phone number @msg.iridium.com.

For example: 881612345678@msg.iridium.com (maximum 160 characters, including the email address which will use 28 characters)

Using the Online Messaging Portal

Go to <http://messaging.iridium.com>. Enter the satellite phone number in the "To" field. Enter a Reply Email so the replies come to your email inbox. Enter your text in the message field and click "Send Message" (maximum 160 characters).

**Antennas are fragile.
Please pull gently upwards.**



**Note: DO NOT twist.
Twisting damages phone.**

OK to bend side-to-side

Order # _____



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Your satellite phone # _____

SIM # _____

Please note that you MUST make a test call, 1.480.752.5105, on your phone before leaving on your trip!

Call us at
+1.941.955.1020
or
Email us at
Activations@SatellitePhoneStore.com

To Activate Your SIM Card



Thank you for choosing SatellitePhoneStore.com/