



Extreme 9575 Recall RMA Tracking

Company Name: SatellitePhoneStore.com	Account Number:	Return Address: 2100 19th St. Sarasota, FL 34234
Contact Name: Service Department	Phone Number: 1-941-955-1020	
Contact Email: Repairs@SatellitePhoneStore.com	Sales Manager:	

Customer Name:	SIM #:	Return Address:
Contact Phone #:	IMEI:	
Customer Email:		

Shipment Details:

Number of pieces to be shipped:

Weight of each package

Dimensions of each package

Shaded sections are for Inmarsat and Iridium use only

IMEI Recalled Unit	ICCID	New/Used *1.	Return My Handset *2.	Inmarsat RMA	IMEI Replacement	Iridium RMA	Waybill	Date Shipped

Customer Should Fill Out Yellow Highlighted Section.

- Notes:**
1. Handsets are classified as "New" when they have less than 5 minutes of usage
 2. Please indicate if you would like your original handset returned (lead time of 8+ weeks) or if you are willing to accept a new replacement (4 week lead time)