

IsatPhone Pro Firmware 3.0.5a

Briefing note
22.10.2010

IsatPhone Pro Firmware version 3.0.5a is released and available for download now from the link below:

http://www.inmarsat.com/partners/isatphone_pro_firmware_download/default_firmware.aspx

A login is required to access this link, if you do not have a login please contact your distribution partner.

Recommendations for installation

This is a **Recommended** firmware upgrade, meaning that issues fixed by the firmware either:

- Have minor benefit to the wider community of IsatPhone Pro users, and/or
- For specific users this firmware upgrade is important.

The firmware is **not Critical** for all users. Inmarsat advises that if you have handsets in stock you should aim to upgrade before distribution. For handsets in the field, as a minimum, please distribute to customers who are planning to use Beam Communications docking stations.

Pre-requisites for installation

The handset must be running firmware version 3.0.2 or above. You do not need to install all firmware versions between 3.0.2 and 3.0.5a. To check firmware versions go to menu>tools>about>firmware

In order to upgrade the handset's firmware you must have a PC running Windows Vista or XP. USB drivers and IsatPhone Pro's firmware upgrade tool must be installed. These can be found on the in box CD or by visiting www.inmarsat.com/isatphone and selecting **Support**. Please read the installation guides for the firmware and USB drivers which are also downloadable from the website.

Installing IsatPhone Pro firmware 3.0.5a

To install IsatPhone Pro firmware 3.0.5a:

- a. Ensure that USB drivers and the firmware upgrade tool are installed on your PC
- b. Double click on Inmarsat's firmware upgrade tool and follow on screen instructions.

The firmware upgrade will take approximately 15 minutes. After installation, you can check the firmware version by switching on the phone and selecting **menu>tools>about>firmware version**

Fixes and enhancements in this release

Important fixes:

- IsatPhone Pro will now charge from a very low battery level in a Beam docking unit, this also applies for connection to a PC.

Minor enhancements:

- Home screen displays 'Ready' message when ready for service
- Keypad response time is improved
- User feedback for sent text and email messages is improved
- Loudspeaker option is accessible before call is connected
- Text message storage has increased from 20 to 125
- Improved pre-pay voucher redemption low balance warning
- GPS time shown as chosen time not UTC
- Power down sequence is now faster

Many other minor enhancements

inmarsat.com/isatphone

Whilst the above information has been prepared by Inmarsat in good faith, and all reasonable efforts have been made to ensure its accuracy, Inmarsat makes no warranty or representation as to the accuracy, completeness or fitness for purpose or use of the information. Inmarsat shall not be liable for any loss or damage of any kind, including indirect or consequential loss, arising from use of the information and all warranties and conditions, whether express or implied by statute, common law or otherwise, are hereby excluded to the extent permitted by English law. INMARSAT is a trademark of the International Mobile Satellite Organisation. Inmarsat LOGO is a trademark of Inmarsat (IP) Company Limited. Both trademarks are licensed to Inmarsat Global Limited. © Inmarsat Global Limited 2010. All rights reserved.