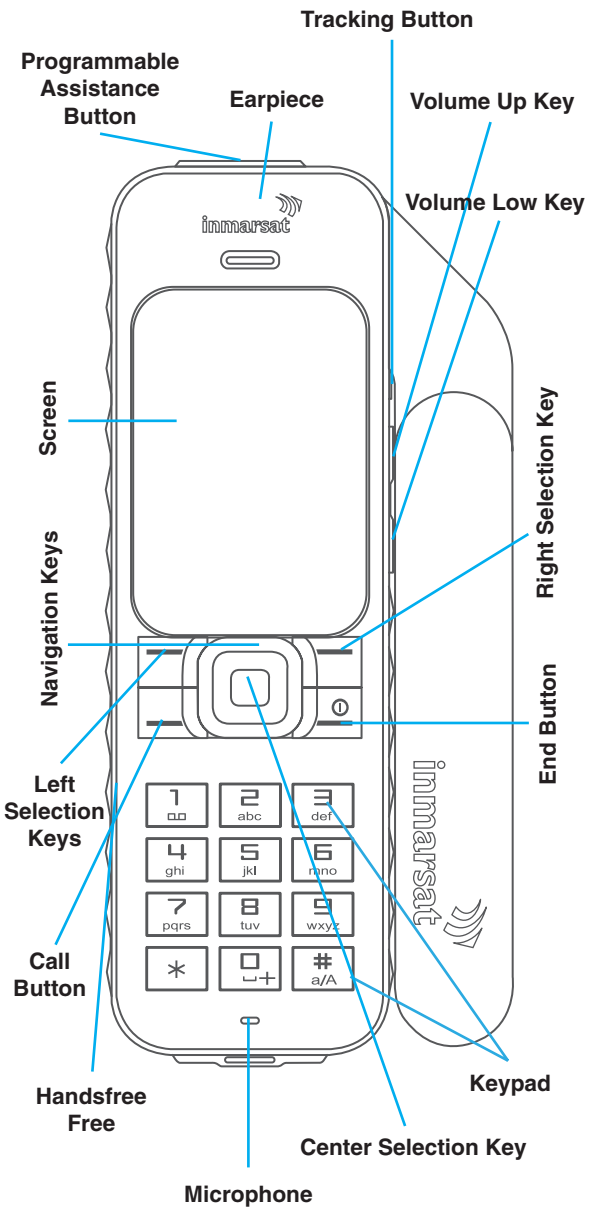
# ISATPHONE 2 : OVERVIEW




## TO ACTIVATE YOUR SIM CARD

Call us at
1.941.955.1020
- or -
email us at
activations@SatellitePhoneStore.com

2 LOCATIONS



**Satellite Phone Store**
**California**
8295 Aero Place,
Unit 200
San Diego, CA 92123

**Satellite Phone Store**
**Florida**
4802 Lena Rd. Unit 103
Bradenton, FL 34211

***Thank you for choosing Satellite Phone Store!***

**Satellite PhoneStore.com**
**1.877.943.6383**

## Inmarsat IsatPhone 2

# HOW TO USE YOUR SATELLITE PHONE

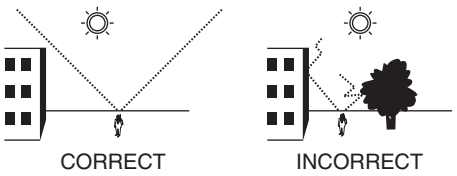
QUICK GUIDE

**Your Satellite Phone Number**

## GETTING STARTED

1. Go outside to an area that has a full view of the sky.

**NO TREES OR BUILDINGS OBSTRUCTING THE VIEW.**



CORRECT INCORRECT

**NOTE: If you are on a vessel do not stand near radar**

2. Fully extend the antenna on the phone. Press and hold down the red power button on the front for 3-5 seconds.

3. Point the antenna towards the equator where the satellite constellation is. The phone will search for a signal.

4. Once the screen displays **"Ready For Service"** you are ready to make and receive calls. This may take several minutes.

**You MUST make a test call before leaving for your trip!**

Free test number : 00870776999999

## CALLING FROM YOUR SATELLITE PHONE

**To call a landline or cell phone:**

**Dial 00 > country code > area code > phone number**

*For example: 0019419551020*
*(USA/Canada country code is 1 - Do not include dashes or spaces)*

**To call satellite phone to satellite phone:**

**Dial 00 > satellite phone number**

*For example: 00870712345678*
*(Do not include dashes or spaces)*

## CALLING TO A SATELLITE PHONE

**To call the sat phone directly from a landline/cell phone:**

**Dial 011 > Satellite phone number**

*For example: 011870712345678*
*(Do not include dashes or spaces)*

**For international callers:**

**Dial 00 > satellite phone number**

*For example : 00870712345678*
*(Do not include dashes or spaces)*

**To use 2-stage dialing (post-paid plans only):**

1. Dial 1(240)841-2500

2. Wait for the voice prompt, then enter the 12-digit satellite phone number

3. The system will then re-route the call for you.

## ANSWERING A PHONE CALL

1. When your phone rings, **press the green key**.

**Remember: to receive a call, you must be connected to the satellite with the phone antenna pointing upwards.**

## USING VOICEMAIL

1. Hold down the 1 key. This will call your voicemail.

2. The first time you call your voicemail you will be asked to choose your language, set a 4 digit PIN, and create your greeting.

**You must be outside and ready for service to send and receive messages.**

## TEXT MESSAGING

**Sending a text to a cell phone :**

1. Select **"Menu" > "Messaging" > "New Message" > "Text Message"**

2. Type your message (160 character max)

3. Add the recipient:
   - Select a stored phonebook number: Select **"Options" > "Add recipient"**
   - Enter a new number: Enter the full international number in the To: field (i.e. 0019419551020)

4. When you have finished adding recipients, select **"Options" > "Send"** or press the centre selection key

**Sending a text to an email address:**

1. Select **"Menu" > "Messaging" > "New message" > "Email message"**

2. Type your message (1,600 character max).

3. Add the recipient:
   - Select a stored phonebook email : Select **"Options" > "Add recipient"**
   - Enter a new email: Enter the recipient's email address in the To: field, using the * key to access additional symbols like the @ sign

## SENDING A TEXT MESSAGE TO A SATELLITE PHONE

**Using the online messaging portal:**

1. Go to: **www.inmarsat.com/sms**

2. Enter the satellite number into the "To" field

3. Enter a Reply Email so replies come to your email inbox

4. Enter your text in the message field and press **"Send"**

**Sending a text from an email:**

Send and email to : 8707_____@message.inmarsat.com
(i.e. 870712345678@message.inmarsat.com)

**Remember to keep your character count below 160 characters.**