Thank you for choosing Satellite Phone Store!

RETURN YOUR RENTAL
Satellite Phone Store
Attn: Rental Returns

4 LOCATIONS WORLDWIDE

Satellite Phone Store
Alaska
751 E 36th Ave #105
Anchorage, AK 99503

Satellite Phone Store
California
2830 Shelter Island Dr.
San Diego, CA 92106

Satellite Phone Store
Ensenada
Calle Riveroll #885
Local C Zona Centro, Ensenada B.C.

Satellite Phone Store
Florida
7430 N Tamiami Trail
Sarasota, FL 34243

IRIDIUM 9575 : OVERVIEW
Your Iridium Extreme is equipped with a dedicated SOS button which you may use to obtain emergency assistance anywhere in the world through Travel Safety Group Limited (GEOS). Registration is required online at: geosalliance.com/iridium

IRIDIUM 9555 : OVERVIEW
Your Iridium Extreme is equipped with a dedicated SOS button which you may use to obtain emergency assistance anywhere in the world through Travel Safety Group Limited (GEOS). Registration is required online at: geosalliance.com/iridium

HOW TO USE YOUR SATELLITE PHONE

1.877.943.6383
1 2 3 4 5 6 7 8 9
# * 0 +

IRIDIUM 9575
&
Iridium 9555

QUICK GUIDE
**GETTING STARTED**

1. Go outside to an area that has a full view of the sky. 
   **NOT TREES OR BUILDINGS OBSTRUCTING THE VIEW.**

2. Fully extend the antenna on the phone. **Press and hold down the power button** on top until the phone turns on.

3. The phone will search for a signal. Once the screen displays “Registered” you are ready to make and receive calls.

   You MUST make a test call before leaving for your trip!

   Free test number : 0014807525105

**CALLING FROM YOUR SATELLITE PHONE**

**To call a landline or cell phone :**
Dial `00` > Country code > Area code > Phone number

For example : 0019419551020
(USA/Canada country code is 1 - Do not include dashes or spaces)

**To call a satellite phone to a satellite phone :**
Dial `00` > Satellite phone number

For example : 00881612345678
(Do not include dashes or spaces)

**To call the satellite phone from a landline/cell phone :**
Dial `011` > Satellite phone number

For example : 011881612345678
(USA / Canada based callers - Do not include dashes or spaces)

**For international callers :**
Dial `00` > Satellite phone number

For example : 00881612345678
(Do not include dashes or spaces)

**To use 2-stage dialing (post-paid plans only) :**
1. Dial 480-768-2500
2. Wait for the voice prompt, then enter the 12-digit satellite number
3. The system will then re-route the call for you.

**SETTING UP VOICEMAIL**

Select “Menu” > “Voicemail” > “Call Voicemail” (this will automatically call the Iridium voicemail number, +881662990000).

- Wait for the voice prompt asking you to “re-enter the Iridium phone number you are trying reach”. Enter your Iridium phone number *(For example : 881612345678). You will then be forwarded to your personal voicemail greeting.
- Press the * key to interrupt the greeting, and enter your password (last 7 digits of your Iridium number, see below) to access your personal mailbox.
- Follow the voice prompts for menu options.

By default, your voicemail password is the last 7 digits of your Iridium phone number. For security reasons, please change it using menu options.

**CHECKING VOICEMAIL**

1. Select “Menu” > “Voicemail” > “Call Voicemail” through the phone’s onscreen menu.

2. Enter your 12-digit satellite phone number when prompted.

3. When you hear the greeting, “You have reached mailbox…”, interrupt this by pressing the star key (*).

4. Enter your voicemail password. The default password is the last 7 digits of your phone number.

**TEXT MESSAGING**

**Sending a text to a cell phone :**
1. Select "Menu" > "Messages" > "Create Message".
2. Type your 160-character message.
3. To send the text select "Options" > "Send" > "Add".
4. Select a stored phonebook number or enter a new number.

You must be outside and "Registered" to send and receive messages.

**Sending a text to an email address :**
1. Compose your text starting with the email address you wish to send it to. *For example: "email@domain.com having a great time!"
2. When you select “Send” and it prompts you for a destination number, enter 00*2 then press the OK key.
3. If the phone successfully sends the message it will display “Message Sent”

**SENDING A TEXT MESSAGE TO A SATELLITE PHONE**

**Using the online messaging portal :**
1. Go to http://messaging.iridium.com/
2. Enter the satellite number into the “To” field
3. Enter a reply email so the replies go to your email inbox
4. Enter your text in the message field and click “Send Message”

**Sending a text from an email :**
Send an email to : 8816_____@msg.iridium.com
(Example: 881612345678@msg.iridium.com)

Remember to keep your character count below 160 characters.